

Welcome to the

2019 Dine In

Cinema

Summit!!







GET THE "DINE-IN CINEMA SUMMIT" APP FOR ANDROID OR APPLE







Welcome to the 2010 Dina In





Cinema Summit!

VIOLET CROWN







Cinépolis.

AUSTIN, TX





SPOTLIGHT CINEMA NETWORKS





Welcome! Some Housekeeping...



- ► Install the Dine-In Cinema Summit app for Android or iPhone! Also use www.dineincinemasummit.com!
- We will be using a bus to get from place to place time is short – please help move things along
 - ▶ No bus service home from our Wed night event it's close
 - ▶ No bus on Thurs AM short distance to our host theater
- Sponsors have helped absorb the costs thank you!!





What Are We All Doing Here?



- Unique mix of theater owners, staff, vendors and service providers in one place
- Common goal: Move the dine in cinema market forward by collaborating and inspiring
- ▶ Participate, listen, share, communicate, learn, educate
- ▶ Do what's comfortable & be respectful
- Understand that your business may be great at certain things – you can always improve just like those sitting next to you



GET THE "DINE-IN CINEMA SUMMIT" APP FOR ANDROID OR APPLE



















THANK YOU TO OUR HOSTS!

Theaters























Moviehouse & Eatery

___ MAKES THE MOVIES BETTER























Theaters









































Vendor Sponsors



Martin Frost & Hill











































ATX2019











Vendors





















PARADIGM DESIGN

gather | collaborate | inspire ATX2019











































SPOTLIGHT CINEMANETWORKS



Agenda – Quick Summary

- POS & Reporting, Data Analysis Part 1
- Video, Sound, Seats & The Next Generation Dine In Experience
- Show & Labor Scheduling & Impacts to Kitchen, Payroll & Admits
- Service Models & Operations
- Technology Stuff & New Products/Services
- Kitchen Design & Workflow
- Auditorium/Lobby Design & Workflow
- Menu Planning & Design
- ► HR Hiring & Training

 Dine In Cinema Summit

- Marketing, Advertising, 3rd Party Ticketing, Competition, Expansion, Mergers & Acquisitions, Franchising, Loyalty Programs
- Reporting, Data Analysis Part 2
- Conventions, Associations, "Help Groups" for Dine In
- Consultants To Hire or Not to Hire
- ▶ Legal Stuff
- New Revenue Streams,
 Partnership/Community Involvement
- Convert Your Theater to Dine In



- ▶ You will see sponsorship presentations
- You will have breaks but all the time will be filled

Agenda – Help!



- Matthew Baizer Flix Brewhouse
- Jason Petro Star Cinema Grill
- Alison Meyer Fridley Theatres
- Vincent Mast Innovative Restaurant Solutions
- Sperling Reich CelluloidJunkie
- Adam Peterson VIP Seating/CineConsult
- Stacy Bruce Variety
- ▶ Jeff Kaplan Martin, Frost & Hill
- John Holstrom Venue Valet
- Matt Mader Venue Valet



Evening Events













Sponsor Spot



SPOTLIGHT CINEMANETWORKS



Ronnie Ycong Sherina Guimmond GET THE "DINE-IN CINEMA SUMMIT" APP FOR ANDROID OR APPLE







SEADAS

ANY QUESTIONS?

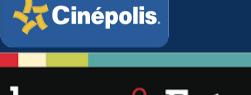




VIOLET CROWN









AUSTIN, TX









POS (Tickets, F&B, Payroll) & Data (Reporting, Data Analysis Part 1)

Matthew Baizer, COO of Flix Brewhouse



Sponsor Spot



SAMSUNG







Tony Adamson, GDC Nick Conti, Samsung Loren Nielson, DTS







Video, Sound, Seats & The Next Generation Dine In Experience Matt Mader, Venue Valet









Video, Sound, Seats & The Next Generation Dine In Experience











Telescopic SEATING SYSTEMS







Show & Labor Scheduling & Impacts to Kitchen, Payroll & Admits Matt Mader, Venue Valet

Alison Meyer, GM of Fridley Theatres

- Challenges
 - Payroll & Job Types
 Scheduling & Pay Rates Different Day of Week Responsibilities "non-peak" seasons technology to help schedule?
 - Simultaneously serving/feeding large crowds of people
 - Making adjustments & measuring results
 - Maximize occupancy lowest labor costs highest quality complying with studios



Session III Show & Labor Schedulina











63% of items ordered are ordered BEFORE the film starts 37% are ordered AFTER & a large % are high margin (another beer)

Session III Show & Labor Scheduling & Impacts to Kitchen, Payroll & Admits



- Serving A Few or a Crowd
 - Different menus
 - Variation in hours of operation
 - Seat & greet time; 20 min vs. 30 min
 - Staffing
 - Forecasting admissions
 - Server to guest ratio
 - Runner to guest ratio
 - When to cut

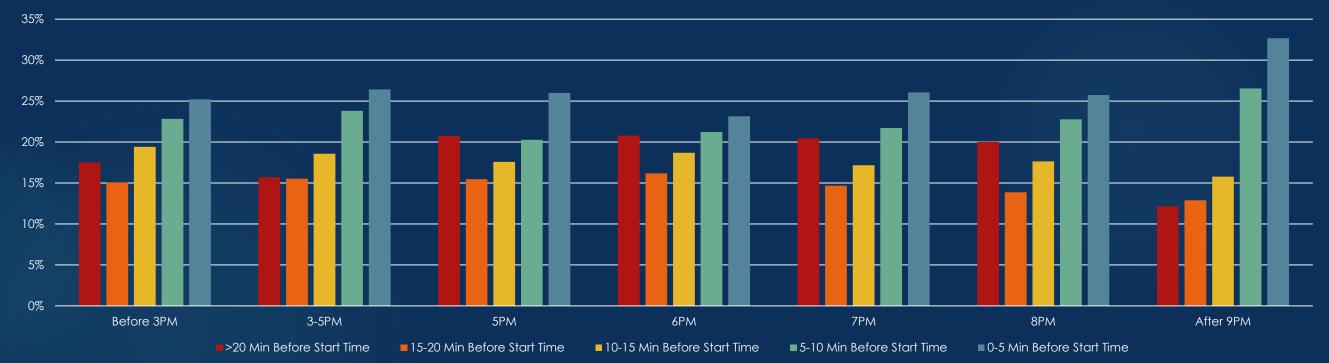






Show & Labor Scheduling & Impacts to Kitchen, Payroll & Admits

CHART 2 - F&B Orders Placed Relative to Start Time





Session III Show & Labor Scheduling & Impacts to Kitchen, Payroll & Admits



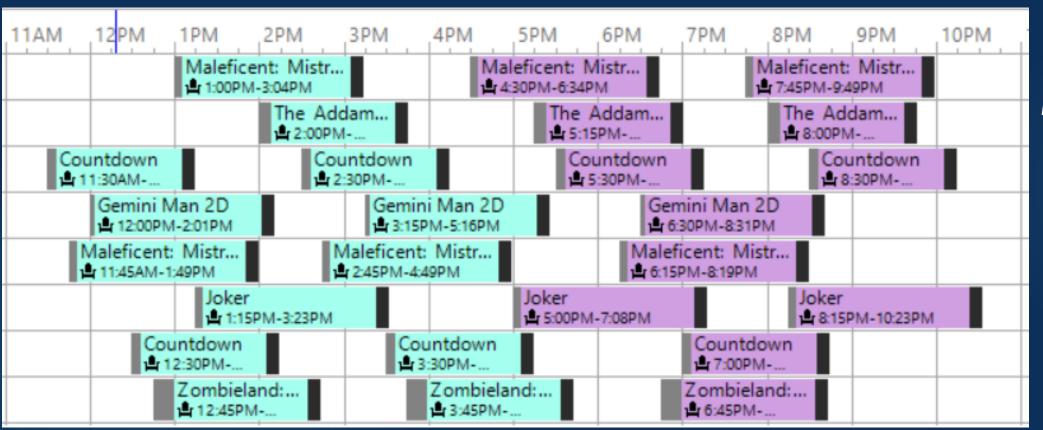
- Measuring Success
 - What or who are the best performance measures to track
 - Staff members & numbers
 - Managing call buttons
 - Red vs Yellow
 - Making adjustments & measuring results
 - Who are the key players
 - What management combo/hierarchy works
 - Communicating changes to the staff







Show & Labor Scheduling & Impacts to Kitchen, Payroll & Admits



Monday

CallConnect

Venue **V**alet







Show & Labor Scheduling & Impacts to Kitchen, Payroll & Admits

Monday Screen 1

9:55 AM - 2:17 PM The Metropolita...

Sold 54 of 78 (69%)

Screen 2

11:00 AM - 1:20 PM The Lighthouse

Sold 1 of 65 (2%)

Screen 3

11:45 AM - 2:13 PM Maleficent: Mis... Sold 0 of 76 (0%)

Screen 4

Joker Sold 9 of 75 (12%)

11:00 AM - 1:28 PM

Screen 5

12:00 PM - 2:12 PM The Current War Sold 4 of 62 (6%)

Screen 6 11:00 AM - 1:28 PM Maleficent: Mis...

Sold 10 of 56 (18%) Screen 7

10:45 AM - 12:48 PM Zombieland: Dou... Sold 0 of 64 (0%)

:00 PM - 3:03 PM Zombieland: Dou... Sold 15 of 64 (23%)

1:45 PM - 4:05 PM

The Lighthouse

Sold 6 of 65 (9%)

2:30 PM - 4:58 PM

Sold 12 of 76 (16%)

Maleficent: Mis...

1:40 PM - 4:08 PM

Sold 6 of 75 (8%)

2:45 PM - 4:57 PM

Sold 14 of 64 (22%)

1:45 PM - 4:13 PM

Sold 23 of 56 (41%)

Maleficent: Mis...

The Current War

Joker

Joker Sold 18 of 76 (24%) 4:15 PM - 6:35 PM

3:30 PM - 5:33 PM

Zombieland: Dou...

Sold 9 of 64 (14%)

2:45 PM - 5:13 PM

The Lighthouse Sold 6 of 65 (9%)

> 5:15 PM - 7:43 PM Maleficent: Mis... Sold 47 of 76 (62%)

4:15 PM - 6:43 PM

Joker Sold 17 of 75 (23%)

5:15 PM - 7:27 PM The Current War Sold 35 of 62 (56%)

> 4:30 PM - 6:58 PM Maleficent: Mis... Sold 10 of 56 (18%)

Joker

7:45 PM - 9:57 PM

Sold 44 of 63 (70%)

The Current War

7:15 PM - 9:43 PM Maleficent: Mis... Sold 43 of 58 (74%)

5:45 PM - 7:48 PM Zombieland: Dou... Sold 17 of 64 (27%)

Joker

Sold 25 of 76 (33%)

6:45 PM - 9:05 PM

Sold 24 of 65 (37%)

8:00 PM - 10:28 PM

7:00 PM - 9:28 PM

Sold 60 of 75 (80%)

The Lighthouse

8:00 PM - 10:03 PM Zombieland: Dou... Sold 17 of 64 (27%)

10:15 PM - 12:18 AM Zombieland: Dou... Sold 5 of 64 (8%)

CallConnect

5:30 PM - 7:58 PM 8:15 PM - 10:43 PM

> Joker Sold 64 of 78 (82%)

> > 9:30 PM - 11:50 PM The Lighthouse Sold 3 of 65 (5%)

Maleficent: Mis... Sold 34 of 76 (45%)

9:45 PM - 12:13 AM

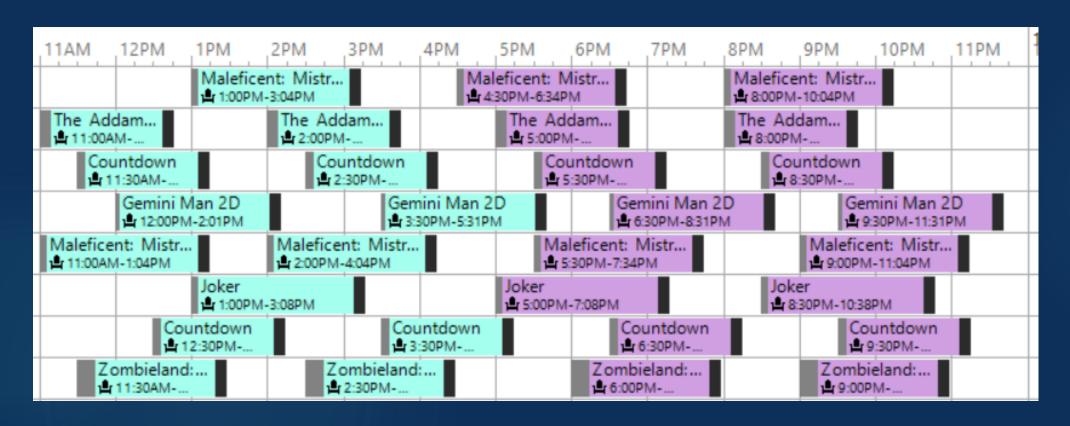
Sold 19 of 75 (25%)

Screen 1				
10:40 AM - 12:45 PM	1:30 PM - 4:44 PM	5:30 PM - 8:44 PM		PM - 12:02 AM
The Lighthouse	Bigil (Tamil)	Bigil (Tamil)		ton Abbey
Sold 3 of 34 (9%)	Sold 0 of 34 (0%)	Sold 1 of 34 (3%)	Sold 0	of 34 (0%)
Screen 2				
10:00 AM - 11:47 AM		:15 PM - 5:02 PM 6:00 PM -		15 PM - 12:29 AM
Abominable		bominable Downton A		gil (Tamil)
Sold 5 of 37 (14%)	Sold 8 of 37 (22%)	old 1 of 37 (3%) Sold 10 of	31 (21%)	old 1 of 37 (3%)
Screen 3	0.45 DM 0.57 DM	T 45 BM	10.00	DM 40.04 AM
11:30 AM - 1:12 PM The Addams Fami	2:15 PM - 3:57 PM The Addams Fami			PM - 12:24 AM eland: Dou
Sold 5 of 58 (9%)	Sold 0 of 58 (0%)			of 58 (0%)
Screen 4	2012 2 01 22 (270)	2014 20 01 00 (0 170)	2014 0	0.00 (0.0)
12:30 PM - 2:47 PM	3:45 PM - 6:02 PM	7:00 PM - 9:17 PM	10:15 PM - 12:32 AM	
Joker	Joker	Joker	Joker	
Sold 7 of 69 (10%)	Sold 3 of 69 (4%)	Sold 27 of 69 (39%)	Sold 4 of 69 (6%)	
Screen 5				Monday
12:00 PM - 2:13 PM	3:15 PM - 5:28 PM	6:30 PM - 8:43 PM	9:45 PM - 11:58 PM	
Maleficent: Mis	Maleficent: Mis	Maleficent: Mis	Maleficent: Mis	
Sold 16 of 139 (12%)	Sold 2 of 139 (1%)	Sold 35 of 139 (25%)	Sold 6 of 139 (4%)	
Screen 6				
10:10 AM - 12:27 PM	1:30 PM - 3:47 PM	4:45 PM - 7:02 PM	8:00 PM - 9:54 PM	10:55 PM - 12:37 AM
Joker	Joker	Joker	Zombieland: Dou	The Addams Fami
Sold 3 of 55 (5%)	Sold 10 of 55 (18%)	Sold 2 of 55 (4%)	Sold 11 of 55 (20%)	Sold 0 of 55 (0%)
Screen 7	0.00 PM 5.05 PM	0.00 PM 0.05 PM	0.00 PM 44.05 PM	
11:00 AM - 2:14 PM Bigil (Tamil)	3:00 PM - 5:05 PM The Lighthouse	6:00 PM - 8:05 PM The Lighthouse	9:00 PM - 11:05 PM The Lighthouse	
Sold 0 of 55 (0%)	Sold 1 of 55 (2%)	Sold 0 of 55 (0%)	Sold 0 of 55 (0%)	
Screen 8	33.3 : 3: 33 (2.27)	20:2 0 0: 00 (0:17)	55.2 5 5. 55 (5.2)	
10:30 AM - 12:33 PM	1:30 PM - 3:33 PM	4:30 PM - 6:33 PM	7:30 PM - 9:33 PM	10:30 PM - 12:33 AM
Black and Blue	Black and Blue	Black and Blue	Black and Blue	Black and Blue
Sold 3 of 55 (5%)	Sold 5 of 55 (9%)	Sold 2 of 55 (4%)	Sold 2 of 55 (4%)	Sold 0 of 55 (0%)
Screen 9				
10:00 AM - 12:02 PM	1:00 PM - 3:02 PM	4:00 PM - 6:02 PM	7:00 PM - 9:02 PM	10:00 PM - 12:02 AM
The Current War	The Current War	The Current War	The Current War	The Current War
Sold 5 of 55 (9%)	Sold 11 of 55 (20%)	Sold 6 of 55 (11%)	Sold 21 of 55 (38%)	Sold 3 of 55 (5%)
Screen 10				
11:30 AM - 1:43 PM	2:45 PM - 4:58 PM	6:00 PM - 8:13 PM	9:45 PM - 11:58 PM	
Maleficent: Mis	Maleficent: Mis	Maleficent: Mis	Maleficent: Mis	
Sold 7 of 110 (6%)	Sold 0 of 110 (0%)	Sold 23 of 110 (21%)	Sold 3 of 110 (3%)	
Screen 11	1.40 DM 2.24 DM	4:25 DM 6:20 DM	7.20 DM 0.24 DM	10:25 DM 12:20 AM
10:45 AM - 12:39 PM Zombieland: Dou	1:40 PM - 3:34 PM Zombieland: Dou	4:35 PM - 6:29 PM Zombieland: Dou	7:30 PM - 9:24 PM Zombieland: Dou	10:35 PM - 12:29 AM Zombieland: Dou
Sold 8 of 104 (8%)	Sold 3 of 104 (3%)	Sold 5 of 104 (5%)	Sold 25 of 104 (24%)	Sold 6 of 104 (6%)





Show & Labor Scheduling & Impacts to Kitchen, Payroll & Admits



Saturday

CallConnect

Venue **V**alet







Show & Labor Scheduling & Impacts to Kitchen, Payroll & Admits



creen 1	Friday

12:30 PM - 2:58 PM Maleficent: Mis... Sold 6 of 76 (8%) 3:15 PM - 5:43 PM Joker Sold 0 of 76 (0%)

6:00 PM - 8:28 PM Joker Sold 12 of 76 (16%) 8:45 PM - 11:13 PM Joker Sold 13 of 76 (17%)

Screen 2

10:45 AM - 1:13 PM Joker Sold 0 of 65 (0%) 1:30 PM - 3:50 PM The Lighthouse Sold 0 of 65 (0%)

4:00 PM - 6:20 PM The Lighthouse Sold 2 of 65 (3%) 6:30 PM - 8:50 PM The Lighthouse Sold 6 of 65 (9%) 9:00 PM - 11:28 PM Maleficent: Mis... Sold 4 of 65 (6%)

Screen 3

12:00 PM - 2:28 PM Joker Sold 2 of 77 (3%) 2:40 PM - 5:08 PM Maleficent: Mis... Sold 2 of 76 (3%) 5:15 PM - 7:43 PM Maleficent: Mis... Sold 0 of 76 (0%) 8:00 PM - 10:28 PM Maleficent: Mis... Sold 0 of 76 (0%)

Screen 4

11:45 AM - 2:13 PM Maleficent: Mis... Sold 0 of 75 (0%) 2:45 PM - 5:13 PM Joker Sold 2 of 75 (3%)

5:30 PM - 7:58 PM Joker Sold 9 of 75 (12%) 8:15 PM - 10:43 PM Joker Sold 16 of 75 (21%)

Screen 5

12:20 PM - 2:32 PM The Current War Sold 4 of 62 (6%) 2:50 PM - 5:02 PM The Current War Sold 2 of 62 (3%)

5:20 PM - 7:32 PM The Current War Sold 0 of 62 (0%) 8:00 PM - 10:12 PM Ghostbusters (1... Sold 14 of 62 (23%)

Screen 6

11:15 AM - 1:18 PM Zombieland: Dou... Sold 3 of 56 (5%) 1:30 PM - 3:58 PM Maleficent: Mis... Sold 2 of 56 (4%) 4:15 PM - 6:43 PM Maleficent: Mis... Sold 0 of 56 (0%)

7:00 PM - 9:50 PM Spirited Away S... Sold 46 of 56 (82%)

Screen 7

12:00 PM - 2:20 PM The Lighthouse Sold 1 of 64 (2%) 2:30 PM - 4:33 PM Zombieland: Dou... Sold 0 of 64 (0%) 4:45 PM - 6:48 PM Zombieland: Dou... Sold 4 of 64 (6%) 7:00 PM - 9:50 PM Spirited Away S... Sold 7 of 66 (11%)

Screen 1 9:30 AM - 12:44 PM 1:30 PM - 4:44 PM 5:30 PM - 8:44 PM 9:45 PM - 12:02 AM Bigil (Tamil) Bigil (Tamil) Downton Abbey Bigil (Tamil) Sold 0 of 34 (0%) Sold 0 of 34 (0%) Sold 3 of 34 (9%) Sold 5 of 34 (15%) Screen 2 10:00 AM - 11:47 AM 3:15 PM - 5:02 PM 9:15 PM - 12:29 AM 6:00 PM - 8:17 PM 12:35 PM - 2:22 PM Abominable Abominable Abominable Downton Abbey Bigil (Tamil) Sold 10 of 37 (27%) Sold 7 of 37 (19%) Sold 30 of 37 (81%) Sold 2 of 37 (5%) Sold 4 of 37 (11%) Screen 3 11:30 AM - 1:12 PM 2:15 PM - 3:57 PM 5:00 PM - 6:42 PM 7:45 PM - 9:27 PM 10:30 PM - 12:24 AM The Addams Fami.. The Addams Fami.. The Addams Fami... The Addams Fami.. Zombieland: Dou... Sold 29 of 58 (50%) Sold 29 of 58 (50%) Sold 37 of 58 (64%) Sold 41 of 58 (71%) Sold 24 of 58 (41%) Screen 4 9:45 AM - 11:27 AM 12:30 PM - 2:47 PM 3:45 PM - 6:02 PM 7:00 PM - 9:17 PM 10:15 PM - 12:32 AM The Addams Fami.. Joker Joker Joker Sold 12 of 69 (17%) Sold 39 of 69 (57%) Sold 9 of 69 (13%) Sold 60 of 69 (87%) Sold 48 of 69 (70%) Screen 5 12:00 PM - 2:13 PM 3:15 PM - 5:28 PM 6:30 PM - 8:43 PM 9:45 PM - 11:58 PM Friday Maleficent: Mis.. Maleficent: Mis... Maleficent: Mis.. Maleficent: Mis.. Sold 54 of 139 (39%) Sold 51 of 139 (37%) Sold 103 of 139 (74%) Sold 28 of 139 (20%) Screen 6 1:30 PM - 3:47 PM 4:45 PM - 7:02 PM 10:10 AM - 12:27 PM 8:00 PM - 9:54 PM 10:55 PM - 12:37 AM Zombieland: Dou... Joker Joker The Addams Fami... Joker Sold 2 of 55 (4%) Sold 4 of 55 (7%) Sold 29 of 55 (53%) Sold 39 of 55 (71%) Sold 36 of 55 (65%) Screen 7 12:00 PM - 2:05 PM 3:00 PM - 5:05 PM 6:00 PM - 8:05 PM 9:00 PM - 11:05 PM The Lighthouse The Lighthouse The Lighthouse The Lighthouse Sold 8 of 55 (15%) Sold 0 of 55 (0%) Sold 22 of 55 (40%) Sold 11 of 55 (20%) Screen 8 10:30 AM - 12:33 PM 1:30 PM - 3:33 PM 4:30 PM - 6:33 PM 7:30 PM - 9:33 PM 10:30 PM - 12:33 AM Black and Blue Sold 11 of 55 (20%) Sold 15 of 55 (27%) Sold 11 of 55 (20%) Sold 40 of 55 (73%) Sold 19 of 55 (35%) Screen 9 10:00 AM - 12:02 PM 1:00 PM - 3:02 PM 7:00 PM - 9:02 PM 10:00 PM - 12:02 AM 4:00 PM - 6:02 PM The Current War Sold 5 of 55 (9%) Sold 20 of 55 (36%) Sold 28 of 55 (51%) Sold 49 of 55 (89%) Sold 14 of 55 (25%) Screen 10 11:30 AM - 1:43 PM 2:45 PM - 4:58 PM 6:00 PM - 8:13 PM 9:15 PM - 11:28 PM Maleficent: Mis.. Maleficent: Mis.. Maleficent: Mis.. Maleficent: Mis.. Sold 15 of 110 (14%) Sold 29 of 110 (26%) Sold 68 of 110 (62%) Sold 42 of 110 (38%) Screen 11 10:45 AM - 12:39 PM 1:40 PM - 3:34 PM 4:35 PM - 6:29 PM 10:35 PM - 12:29 AM 7:30 PM - 9:24 PM Zombieland: Dou... Zombieland: Dou.. Zombieland: Dou.. Zombieland: Dou.. Zombieland: Dou... Sold 13 of 104 (12%) Sold 47 of 104 (45%) Sold 79 of 104 (76%) Sold 15 of 104 (14%) Sold 35 of 104 (34%)











Melody Smith, Sky Cinemas John Walsh, Star Cinema Grill Ingrid Jahra, CinemaOne Rob Novak, Marcus Theatres

Sponsor Spot



Martin Frost & Hill

Texas Liquor Lawyers



Kyle Hill

Session V







Tech Stuff & New Products/Services
Sperling Reich, Executive Director of CelluloidJunkie



Sponsor Spot







Tom Lipiec, MIT
Jerry Van de Rydt, Rydt Entertainment Systems, MIT
Steve Hatton, QSC
Joe Memeo, Cinionic
Nick Conti, Samsung











THANK YOU FOR BREAKFAST!













Swade Geiger









Kitchen Design & Workflow

Matt Mader, Venue Valet

- ▶ Lots of Input Available Here at the Summit
 - ▶ Architects
 - Designers
 - ▶ "Kitchen Pros"
 - ► Contractors/Builders
 - ▶ Consultants









Jaclyn Bennett









Auditorium/Lobby/Bar Design & Workflow Matt Mader, Venue Valet





$C \land M \land T \mid C$



Ben Stanton

Session VIII Menu Planning & Design Vincent Mast, Innovative Restaurant Solutions









THANK YOU FOR BREAKFAST!





secured retail network











Will Mucha

Session IX HR - Hiring & Training Jason Petro, "Do It All" at Star Cinema Grill







Talent Management

Selection: Recruitment, Interviewing, Hiring

Training: Explanation, Education, Follow Up

Culture: Environment, Awareness, Inclusiveness

Compensation

Management Salary: Per location %, Overall %

Corporate Salary: Allocation

Pay Structure: Hourly Staff, Tip-Share, Tip-Pools





SPOTLIGHT CINEMANETWORKS



Ronnie Ycong Sherina Guimmond

Session X



SPOTLIGHT CINEMA NETWORKS

Marketing, Advertising, 3rd Party Ticketing, Competition,

CallConnect
Expansion, Mergers & Acquisitions, Franchsing, Loyalty Programs

Sperling Reich, Executive Editor at CelluloidJunkie









Keith Wantanabe

Session XI Reporting, Data Analysis Part 2 John Holstrom & Matt Mader, Venue Valet















Russell Vannorsdel, Fridley Theatres Flix Brewhouse Darryl Leversuch, iPic Rob Novak, Marcus Theatres

Jeff Kaplan

Thursday Agenda

Theater 1

9AM
Conventions,
Associations, "Help
Groups" for Dine In

10AM

Consultants – To Hire

or Not to Hire

Theater 2

9AM
Theater Toolkit
Products & Services



10AM
Venue Valet
Products & Services









Theater 3

9AM
Convert Your
Theater To Dine In

10AM TBD

Theater 4

9AM **Legal Stuff**

10AM
New Revenue
Streams, Partnerships
& Community
Involvement







THIS EVENING WAS BROUGHT TO YOU BY:













THANK YOU FOR BREAKFAST!

THEATER TOOLKIT



VIOLET CROWN

Thursday Agenda

Theater 1

9AM Conventions, Associations, "Help Groups" for Dine In

10AM

Consultants – To Hire

or Not to Hire

Theater 2

9AM
Theater Toolkit
Products & Services



10AM
Venue Valet
Products & Services









Theater 3

9AM
Convert Your
Theater To Dine In

10AM
Open Discussion

Theater 4

9AM **Legal Stuff**

10AM
New Revenue
Streams, Partnerships
& Community
Involvement



Almost The End...



Was this useful?

Austin is nice – but we would be happy to let other cities and cinemas host – where next?



We appreciate your interest, financial support and participation!